

Subject: **Prevention Against OnePlus Excess Data Collecting Practice (Advisory No 18) November, 2017**

1. **Introduction.** An anomaly has been noticed by a security researcher **Christopher Moore** in **OnePlus handset, running OxygenOS**. This anomaly **regularly collects user identification information and sends it to OnePlus servers** in China.
2. **Data Collected.** OnePlus company collects the following user data:-
  - a. User' phone number.
  - b. MAC addresses.
  - c. IMEI and IMSI code.
  - d. Mobile network(s) names.
  - e. Wireless network ESSID and BSSID.
  - f. Device serial number.
  - g. Timestamp when a user locks or unlocks the device.
  - h. Timestamp when a user opens and closes an application on his phone.
  - j. Timestamp when a user turns his phone screen on or off.
3. **Recommendations.** The gadget is under evaluation, therefore till the time it is clear, please avoid using this brand or in order to disable this data collecting practice, following is suggested:-
  - a. **Step 1.** Go to **Settings, Advanced** and turn off "Join user experience program.
  - b. **Step 2**
    - (1) Directly connect OnePlus device in USB debugging mode to a computer
    - (2) Open adb shell.
    - (3) Then enter command- ***pm uninstall -k --user 0 netoneplus.odm***
  - c. All onePlus users should immediately stop using OxygenOS.